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 PAPER #26

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

Walker et al.

Application No.: 09/282,747

Filed: March 31, 1999

 For: METHOD AND APPARATUS FOR
 PROVIDING CROSS-BENEFITS
 BASED ON A CUSTOMER
 ACTIVITY

Customer No. 22927

) Group Art Unit: 2161

) Examiner: K. Le

) AMENDMENT AND RESPONSE
) to the Final Office Action
) Mailed May 21, 2001

) Attorney Docket No. 99-007

) Walker Digital Corporation
) Five High Ridge Park
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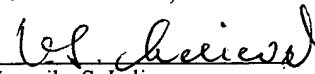
JAN 30 2002

Technology Center 2100

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope with sufficient postage and addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on November 21, 2001.

Dated: 11/21/2001 By:


 Veronika S. Leliever

 Assistant Commissioner for Patents
 Washington, D.C. 20231

Dear Examiner:

In response to the Final Office Action mailed May 21, 2001, entry of the following amendments and consideration of the following remarks into the above identified application is respectfully requested.